



**INTERNATIONAL ASSOCIATION FOR
COURT ADMINISTRATION**

AGENDA

INTERNATIONAL ASSOCIATION FOR COURT ADMINISTRATION

SINGAPORE CONFERENCE

11-14 NOVEMBER 2024

“Building Trust in The Judiciary”

<u>Monday, 11 November 2024</u>		
TIME	EVENT	LOCATION
Lunch	Board Meeting <i>Per Invitation Only</i>	State Courts Boardroom, Level 34 Address: 1 Havelock Square, Singapore 059724
5:00 pm – 7:30 pm	Welcome Reception by Ms Juthika Ramanathan Chief Executive (Office of Chief Justice) Supreme Court of Singapore	Supreme Court Atrium Address: 1 Supreme Court Lane, Singapore 178879

Singapore State Courts - Breakout Rooms

Breakout Room 1: B2 Havelock Hall

Breakout Room 2: Level 7 Meeting Rooms

Breakout Room 3: Level 1 Theatre

Tuesday, 12 November 2024

TIME	EVENT	PRESENTERS	LOCATION
8:30 am – 9:00 am	Conference Registration		
9:00 am – 9:10 am	Welcome Remarks	Luis María Palma, President of IACA	State Courts Address: 1 Havelock Square, Singapore 059724 Main conference venue: B2 Havelock Hall
9:10 am – 9:40 am	Keynote Address	The Honourable the Chief Justice Sundaresh Menon The Supreme Court of Singapore	
Thematic Track: AI and Impact on the Judiciary			
9:40 am – 10:40 am	Plenary Session: AI, AI Governance and the Justice System	Kevin J. Bowling JD/MSJA/ICM Fellow CAO, IACA Tan Ken Hwee Chief Transformation and Innovation Officer, Singapore Courts Giuseppe M. Fazari Professor at Monmouth University, USA IACA, North America Board	
10:40 am – 11:10 am	Tea Break		

Tuesday, 12 November 2024

TIME	EVENT	PRESENTERS	LOCATION
11:10 am – 11:55 am	Breakout Sessions: #1 Self-Representation in ODR and Court Procedures: When and How Can Technology Guarantee Appropriate Support?	Elena Alina Ontanu Eric Tjong Tjin Tai The Netherlands, Tilburg University	
	#2 Generative AI in the Legal Sector	Ernie Quah, VP, Digital Government Consulting Hannah Lim, LexisNexis Legal & Professional, Strategic Partnerships Lead, Asia & Pacific	
	#3 Applying AI in Judicial Proceedings	Ari Niki-Tobi CEO/Consultant A.T.Socio-Judicial Consulting	
11:55 am – 12 noon	Transition		
12 noon – 12:45 pm	Breakout Sessions:		

Tuesday, 12 November 2024

TIME	EVENT	PRESENTERS	LOCATION
	#1 Artificial Intelligence and Justice: Reconciling justice values and technology development	<p>Marco Velicogna Francesco Contini Elena Alina Ontanu Institute of Legal Informatics and Judicial Systems, Italy</p>	
	#2 Financial Alternative Dispute Resolution with Digital Support	<p>Francesca Medda & Germana Lo Sapio, Professor and Director UCL Institute of Finance and Technology, United Kingdom</p>	
	#3 Challenges and Risks related to AI	<p>Khachatur Matevosyan, VP of eJustice, Synergy International Systems Inc, Armenia</p>	
12:45 pm – 1:45 pm	Lunch		
Thematic Track: Disinformation and Impact on Trust in the Judiciary			
1:45 pm – 3:00 pm	Plenary Session:		

Tuesday, 12 November 2024

TIME	EVENT	PRESENTERS	LOCATION
	<p>Disinformation, Trust, and Communications</p>	<p>Santiago Otamendi, Judge of the Supreme Court of de City of Buenos Aires, Argentina</p> <p>Marc A. Giroux, Commissioner for Federal Judicial Affairs and Executive Director and Senior General Counsel, Canadian Judicial Council</p> <p>Patrick Nathan Chief Communications Officer, Singapore Courts</p> <p>Edward Lim, Research Director, Nexus Link</p> <p>Joshua Phua, Client Director, Edelman Singapore</p>	
3:00 pm – 3:30 pm	Tea Break		

Tuesday, 12 November 2024

TIME	EVENT	PRESENTERS	LOCATION
3:30 pm – 4:15 pm	<p>Breakout Sessions:</p> <p>#1a Building Public Trust in the Judicial System in Nepal: Integrating the Needs of Both Demand and Supply Sides of Justice for Equality and Fairness</p> <p>#1b: Enhancing Judicial Communication: Strategies for Trust and Efficiency</p>	<p>Advocate Dr. Bidhya Chapagain Kathmandu, Nepal</p> <p>Dr. Babette Moreno Dr. Susan Moxley Straight A Solutions</p>	
	<p>#2 Information and Disinformation: A trauma- and Culturally-informed Approach at Sentencing / Engaging the international media</p>	<p>Cate Brett Andrea King Office of the Chief Justice, Ministry of Justice, New Zealand</p>	
	<p>#3 Building Trust in the Judiciary – Perspectives from Poland</p>	<p>Wojciech Piątek Professor from Supreme Administrative Court in Warsaw, Adam Mickiewicz University in Poznan, Poland</p> <p>Jan Olszanowski (Phd) Judge in Court of Poznan, Adam Mickiewicz University in Poznan</p>	

Tuesday, 12 November 2024

TIME	EVENT	PRESENTERS	LOCATION
4:15 pm – 4:20pm	Transition		
4:20 pm – 5:05pm	<p>Breakout Sessions:</p> <p>#1 Building a case for human connection as a tool to promote responsible, <i>authoritative reporting of the courts</i></p>	<p>Liz Kennedy, Judicial Communications Manager from the Office of the Chief Justice, New Zealand</p>	
	<p>#2 Communication from the Citizen's Perspective: The Case of a Court in Southern Italy</p>	<p>Monica Menini Arianna Tonolo Italian Court of Cassation</p>	
	<p>#3 Building Trust in the Judiciary</p>	<p>Oleksandr Sydielnikov Legal Advisor, USAID Justice for All Activity</p> <p>Volodymyr Chaban Judiciary Component Lead, EU Project Pravo-Justice</p> <p>Serhii Horovenko National Expert, USAID Justice for All Activity</p>	

Wednesday, 13 November 2024

TIME	EVENT	PRESENTERS	LOCATION
Thematic Track: Access to Justice (A2J) and Impact on Trust in the Judiciary			
8:30 am – 9:30 am	<p style="text-align: center;">Plenary Session:</p> <p style="text-align: center;">Building Judicial Trust through Access to Justice.</p>	<p style="text-align: center;">Chief Justice J.C. Marc Richard, Chief Justice of New Brunswick, Canada</p> <p style="text-align: center;">Dr. Argyri Panezi</p> <hr/> <p style="text-align: center;">Professor Fabrício Bittencourt da Cruz Federal Judge, Brazil</p>	
9:30 am – 10:30 am	<p style="text-align: center;">Presentation:</p> <p style="text-align: center;">World Justice Project, Rule of Law Index and Access to Justice Frameworks</p>	<p style="text-align: center;">Dr Srirak Plipat, Regional Director for Asia Pacific, World Justice Project</p>	
10:30 am – 11:00 am	Tea Break		
11:00 am – 11:45 am	<p style="text-align: center;">Breakout Sessions:</p> <p style="text-align: center;">#1 "From Courtroom to the Community": The Malaysian Perspective</p>	<p style="text-align: center;">Noradura Binti Hamzah, Director, Policy and Legislation Division Office of the Chief Registrar Federal Court of Malaysia</p>	

Wednesday, 13 November 2024

TIME	EVENT	PRESENTERS	LOCATION
	#2 The US Judiciary's Citizen Outreach Program	<p>Thomas G. Bruton Sheryl Loesch Clerk of Court, U.S. District Court for the Northern District of Illinois</p>	
	<p>#3 Access to Justice Initiatives</p> <ul style="list-style-type: none"> - Human Rights of Disabled People - Access to Justice in the Context of the War - People – Centred E-Services 	<p>Genoveva Ferrero General Secretary of Administration and Budget of the Judiciary of the City of Buenos Aires, Argentina</p> <p>Iryna Kotliarova Head, Vyshgorod District Court of the Kyiv Region</p> <p>Bohdan Burlakov Assistant Head, Vyshgorod District Court of the Kyiv Region</p> <p>Sergii Suchenko Leonid Sapelnikov Roman Babiy USAID Justice for All Program in Ukraine</p>	

Wednesday, 13 November 2024

TIME	EVENT	PRESENTERS	LOCATION
11:45 am – 12:30 pm	Breakout Sessions: #1 Justice Innovation Toolbox (JIT) and Zero Judicial Bureaucracy (ZJB) Concepts	Abdulla Al-Majid, International Expert in Digital Justice, UAE	
	#2 Workforce Planning and Court Map Assessment	Jesper Wittrup, Metiri Consult, Consultant, Denmark	
	#3 A2J – Providing Greater Access to the Courts for Self- Represented Persons through an Enabling Culture and Mindset	Mohammed Jalees, Access to Justice Programme, Singapore Courts Dr Leonard Lee, Executive Director, The Community Justice Centre Singapore	
12:30 pm – 1:30 pm	Lunch		

Wednesday, 13 November 2024

TIME	EVENT	PRESENTERS	LOCATION
1:30 pm – 2:30 pm	Plenary Session: Access to Justice – Self Represented Persons	Santiago Otamendi, Judge of the Supreme Court of de City of Buenos Aires, Argentina	
		Seanna Annisette Joanne Richardson Small claims court administrator Judiciary of Trinidad and Tobago	
		Alexander Woon, Lecturer, School of Law, Singapore University of Social Sciences	
2:30 pm – 2:35 pm	Transition		
2:35pm - 3:20 pm	Breakout Sessions #1 Access to Justice - Low Value Claims: An Indonesian perspective	Dr. Aria Suyudi, SH., LLM , Judicial Reform Team Office Member Supreme Court of Indonesia	

Wednesday, 13 November 2024

TIME	EVENT	PRESENTERS	LOCATION
	#2 - Access to Justice: Perspective from the Cameroon Judiciary	<p>Shimenyi Amidou Ngeghe Nganjoh Mama Iamya Government of Cameroon</p>	
	#3 Justice for All Activity: Strengthening Serbia's justice system	<p>Momcilo Zivadinovic Dragana Lukic Milena Jenovai Component Lead, USAID Justice for All Activity</p>	
3:20 pm – 3:50 pm	Tea Break		
3:50 pm – 4:35 pm	<p>Breakout Sessions:</p> <p>#1 Strengthening Judicial Systems in Conflict-Affected States: Lessons</p>	<p>Tomas Bridle Democracy and Governance Practice Lead, Chemonics International</p>	
	#2 Families in Transition (FIT): An Innovative Court Education Program for Positive and Effective Parent Resolution in Complex, High Conflict Cases	<p>Alicia Davis, J.D. Principal Court Management Consultant National Center for State Courts</p>	

Wednesday, 13 November 2024

TIME	EVENT	PRESENTERS	LOCATION
	#3 Access to Justice in Rural and Remote Areas: Perspective from the Courts of Vanuatu and Kiribati	Toli Sagaga, Director, Pacific Justice Sector Programme, New Zealand	
4:35 pm – 6:30 pm	Bumboat experience at Singapore River		
7:00 pm	Gala Dinner		Location: Parkroyal Collection Pickering William Pickering Ballroom Address: 3 Upper Pickering Street, Singapore 058289

Thursday, 14 November 2024

TIME	EVENT	PRESENTERS	LOCATION
Thematic Track: Excellent Courts in the Administration of Justice/ Court Leadership and the Professionalism of Court Administrators			
9:00 am – 10:00 am	The International Framework for Court Excellence - Improving the Quality of Justice and Judicial Administration	Principal District Judge Victor Yeo, International Consortium for Court Excellence, Singapore Courts	
10:00 am – 10:05 am	Transition		
10:05 am – 10:50 am	Breakout Sessions: #1 Implementation of ISO 9001:2015 standard in the Judiciary of Salta	Rodríguez Silva Lia Verónica & Oyarzú Francisco José & Nieto Griselda Beatriz The Judiciary of Salta, Orán District, Argentina	
	#2 IFCE - Tackling Challenges faced by ASEAN Judiciaries and Singapore Courts' Experience in the use of IFCE	District Judge Terence Tay, Singapore Courts Senior Director Chan Wai Yin, Singapore Courts	
	#3 The Key to Unlocking Your Potential	Kristen Trebil-Halbersma Court Consulting Managing Director National Center for State Courts	

Thursday, 14 November 2024			
TIME	EVENT	PRESENTERS	LOCATION
Thematic Track: Excellent Courts in the Administration of Justice/ Court Leadership and the Professionalism of Court Administrators			
10:50 am – 11:20 am	Tea Break		
11:20 am – 12:05pm	Breakout Sessions: #1 Professionalisation Court Administrators- Arizona Employee Development Programme	Arizona Chief Justice Ann Timmer Director of Administrative Office Dave Byers Arizona Supreme Court	
	#2 How Dubai's "Smart Transformation Journey empowers the public, streamlines processes and ensures business continuity	Alia Abdulla Abduljabar Mohammed Almajid AIMheiri Head of Strategy Organizational Performance Department, Dubai Courts	
	#3 Building Trust with Knowledge Management – The Singapore Courts' experience	James Leong, Chief Knowledge Management Officer Singapore Courts	
12:05pm – 12:30pm	IACA Membership Meeting		

<u>Thursday, 14 November 2024</u>			
TIME	EVENT	PRESENTERS	LOCATION
Thematic Track: Excellent Courts in the Administration of Justice/ Court Leadership and the Professionalism of Court Administrators			
12:30pm – 12:35pm	Group Photo		
12:35pm – 2:00 pm	Lunch		