



**INTERNATIONAL ASSOCIATION FOR  
COURT ADMINISTRATION**

**AGENDA**

**INTERNATIONAL ASSOCIATION FOR COURT ADMINISTRATION**

**SINGAPORE CONFERENCE**

**11-14 NOVEMBER 2024**

**“Building Trust in The Judiciary”**

<b><u>Monday, 11 November 2024</u></b>		
<b>TIME</b>	<b>EVENT</b>	<b>LOCATION</b>
Lunch	<b>Board Meeting</b> <i>Per Invitation Only</i>	State Courts Boardroom, Level 34 Address: 1 Havelock Square, Singapore 059724
5:00 pm – 7:30 pm	<b>Welcome Reception by</b> Ms Juthika Ramanathan Chief Executive (Office of Chief Justice) Supreme Court of Singapore	Supreme Court Atrium Address: 1 Supreme Court Lane, Singapore 178879

### **Singapore State Courts - Breakout Rooms**

Breakout Room 1: B2 Havelock Hall

Breakout Room 2: Level 7 Meeting Rooms

Breakout Room 3: Level 1 Theatre

**Tuesday, 12 November 2024**

<b>TIME</b>	<b>EVENT</b>	<b>PRESENTERS</b>	<b>LOCATION</b>
8:30 am – 9:00 am	<b>Conference Registration</b>		
9:00 am – 9:10 am	<b>Welcome Remarks</b>	<b>Luis María Palma,</b> President of IACA	State Courts Address: 1 Havelock Square, Singapore 059724 Main conference venue: B2 Havelock Hall
9:10 am – 9:40 am	<b>Keynote Address</b>	<b>The Honourable the Chief Justice Sundaresh Menon</b> <b>The Supreme Court of Singapore</b>	
<b>Thematic Track: AI and Impact on the Judiciary</b>			
9:40 am – 10:40 am	<b>Plenary Session:</b>  <b>AI, AI Governance and the Justice System</b>	<b>Kevin J. Bowling</b> JD/MSJA/ICM Fellow CAO, IACA  <b>Tan Ken Hwee</b> Chief Transformation and Innovation Officer, Singapore Courts  <b>Giuseppe M. Fazari</b> Professor at Monmouth University, USA IACA, North America Board	
10:40 am – 11:10 am	<b>Tea Break</b>		

**Tuesday, 12 November 2024**

<b>TIME</b>	<b>EVENT</b>	<b>PRESENTERS</b>	<b>LOCATION</b>
11:10 am – 11:55 am	<b>Breakout Sessions:</b>  #1 Self-Representation in ODR and Court Procedures: When and How Can Technology Guarantee Appropriate Support?	<b>Elena Alina Ontanu</b> <b>Eric Tjong Tjin Tai</b> The Netherlands, Tilburg University	
	#2 Generative AI in the Legal Sector	<b>Ernie Quah,</b> VP, Digital Government Consulting  <b>Hannah Lim,</b> LexisNexis Legal & Professional, Strategic Partnerships Lead, Asia & Pacific	
	#3 Applying AI in Judicial Proceedings	<b>Ari Niki-Tobi</b> CEO/Consultant A.T.Socio-Judicial Consulting	
11:55 am – 12 noon	<b>Transition</b>		

**Tuesday, 12 November 2024**

TIME	EVENT	PRESENTERS	LOCATION
12 noon – 12:45 pm	<p><b>Breakout Sessions:</b></p> <p>#1 Artificial Intelligence and Justice: Reconciling justice values and technology development</p>	<p><b>Marco Velicogna</b>  <b>Francesco Contini</b>  <b>Elena Alina Ontanu</b>                      Institute of Legal Informatics and Judicial Systems, Italy</p>	
	<p>#2 Financial Alternative Dispute Resolution with Digital Support</p>	<p><b>Francesca Medda &amp; Germana Lo Sapio,</b>                      Professor and Director                      UCL Institute of Finance and Technology,                      United Kingdom</p>	
	<p>#3 Challenges and Risks related to AI</p>	<p><b>Khachatur Matevosyan,</b>                      VP of eJustice, Synergy International Systems Inc, Armenia</p>	
12:45 pm – 1:45 pm	<b>Lunch</b>		
<b>Thematic Track: Disinformation and Impact on Trust in the Judiciary</b>			

Tuesday, 12 November 2024

TIME	EVENT	PRESENTERS	LOCATION
1:45 pm – 3:00 pm	<b>Plenary Session: Disinformation, Trust, and Communications</b>	<b>Santiago Otamendi,</b> Judge of the Supreme Court of de City of Buenos Aires, Argentina  <b>Marc A. Giroux,</b> Commissioner for Federal Judicial Affairs and Executive Director and Senior General Counsel, Canadian Judicial Council  <b>Patrick Nathan</b> Chief Communications Officer, Singapore Courts  <b>Edward Lim,</b> Research Director, Nexus Link  <b>Joshua Phua,</b> Client Director, Edelman Singapore	
3:00 pm – 3:30 pm	<b>Tea Break</b>		

**Tuesday, 12 November 2024**

TIME	EVENT	PRESENTERS	LOCATION
3:30 pm – 4:15 pm	<p><b>Breakout Sessions:</b></p> <p>#1a Building Public Trust in the Judicial System in Nepal: Integrating the Needs of Both Demand and Supply Sides of Justice for Equality and Fairness</p> <p>#1b: Enhancing Judicial Communication: Strategies for Trust and Efficiency</p>	<p><b>Advocate Dr. Bidhya Chapagain</b> Kathmandu, Nepal</p> <p><b>Dr. Babette Moreno</b> <b>Dr. Susan Moxley</b> Straight A Solutions</p>	
	#3 Building Trust in the Judiciary – Perspectives from Poland	<p><b>Wojciech Piątek</b> Professor from Supreme Administrative Court in Warsaw, Adam Mickiewicz University in Poznan, Poland</p> <p><b>Jan Olszanowski (Phd)</b> Judge in Court of Poznan, Adam Mickiewicz University in Poznan</p>	

**Tuesday, 12 November 2024**

TIME	EVENT	PRESENTERS	LOCATION
4:15 pm – 4:20pm	<b>Transition</b>		
4:20 pm – 5:05pm	<p><b>Breakout Sessions:</b></p> <p>#1 Building a case for human connection as a tool to promote responsible, <i>authoritative reporting of the courts</i></p>	<p><b>Liz Kennedy,</b> Judicial Communications Manager from the Office of the Chief Justice, New Zealand</p>	
	<p>#2 Communication from the Citizen's Perspective: The Case of a Court in Southern Italy</p>	<p><b>Monica Menini</b> <b>Arianna Tonolo</b> Italian Court of Cassation</p>	
	<p>#3 Building Trust in the Judiciary</p>	<p><b>Oleksandr Sydielnikov</b> Legal Advisor, USAID Justice for All Activity</p> <p><b>Volodymyr Chaban</b> Judiciary Component Lead, EU Project Pravo-Justice</p> <p><b>Serhii Horovenko</b> National Expert, USAID Justice for All Activity</p>	



**Wednesday, 13 November 2024**

TIME	EVENT	PRESENTERS	LOCATION
<b>Thematic Track: Access to Justice (A2J) and Impact on Trust in the Judiciary</b>			
8:30 am – 9:30 am	<p style="text-align: center;"><b>Plenary Session:</b></p> <p style="text-align: center;">Building Judicial Trust through Access to Justice.</p>	<p style="text-align: center;"><b>Chief Justice J.C. Marc Richard,</b> Chief Justice of New Brunswick, Canada</p> <p style="text-align: center;"><b>Dr. Argyri Panezi</b></p> <hr/> <p style="text-align: center;"><b>Professor Fabrício Bittencourt da Cruz</b> Federal Judge, Brazil</p>	
9:30 am – 10:30 am	<p style="text-align: center;"><b>Presentation:</b></p> <p style="text-align: center;">World Justice Project, Rule of Law Index and Access to Justice Frameworks</p>	<p style="text-align: center;"><b>Dr Srirak Plipat,</b> Regional Director for Asia Pacific, World Justice Project</p>	
10:30 am – 11:00 am	<b>Tea Break</b>		
11:00 am – 11:45 am	<p style="text-align: center;"><b>Breakout Sessions:</b></p> <p style="text-align: center;">#1 "From Courtroom to the Community": The Malaysian Perspective</p>	<p style="text-align: center;"><b>Noradura Binti Hamzah,</b> Director, Policy and Legislation Division Office of the Chief Registrar Federal Court of Malaysia</p>	

**Wednesday, 13 November 2024**

TIME	EVENT	PRESENTERS	LOCATION
	<p>#2 The US Judiciary's Citizen Outreach Program</p>	<p><b>Thomas G. Bruton</b>  <b>Sheryl Loesch</b>                      Clerk of Court, U.S. District Court for the Northern District of Illinois</p>	
	<p>#3 Access to Justice Initiatives</p> <ul style="list-style-type: none"> <li>- Human Rights of Disabled People</li>   <li>- Access to Justice in the Context of the War</li>   <li>- People – Centred E-Services</li> </ul>	<p><b>Genoveva Ferrero</b>                      General Secretary of Administration and Budget of the Judiciary of the City of Buenos Aires, Argentina</p> <p><b>Iryna Kotliarova</b>                      Head, Vyshgorod District Court of the Kyiv Region</p> <p><b>Bohdan Burlakov</b>                      Assistant Head, Vyshgorod District Court of the Kyiv Region</p> <p><b>Sergii Suchenko</b>  <b>Leonid Sapelnikov</b>  <b>Roman Babiy</b>                      USAID Justice for All Program in Ukraine</p>	

**Wednesday, 13 November 2024**

TIME	EVENT	PRESENTERS	LOCATION
11:45 am – 12:30 pm	<p><b>Breakout Sessions:</b></p> <p>#1 Justice Innovation Toolbox (JIT) and Zero Judicial Bureaucracy (ZJB) Concepts</p>	<p><b>Abdulla Al-Majid,</b> International Expert in Digital Justice, UAE</p>	
	<p>#2 Workforce Planning and Court Map Assessment</p>	<p><b>Jesper Wittrup,</b> Metiri Consult, Consultant, Denmark</p>	
	<p>#3 A2J – Providing Greater Access to the Courts for Self-Represented Persons through an Enabling Culture and Mindset</p>	<p><b>Mohammed Jalees,</b> Access to Justice Programme, Singapore Courts</p> <p><b>Dr Leonard Lee,</b> Executive Director, The Community Justice Centre Singapore</p>	
12:30 pm – 1:30 pm	<b>Lunch</b>		

**Wednesday, 13 November 2024**

<b>TIME</b>	<b>EVENT</b>	<b>PRESENTERS</b>	<b>LOCATION</b>
1:30 pm – 2:30 pm	<b>Plenary Session:</b>  <b>Access to Justice – Self Represented Persons</b>	<b>Santiago Otamendi,</b> Judge of the Supreme Court of de City of Buenos Aires, Argentina	
		<b>Seanna Annisette</b> <b>Joanne Richardson</b> Small claims court administrator Judiciary of Trinidad and Tobago  <b>Alexander Woon,</b> Lecturer, School of Law, Singapore University of Social Sciences	
2:30 pm – 2:35 pm	<b>Transition</b>		
2:35pm - 3:20 pm	<b>Breakout Sessions</b>  #1 Access to Justice - Low Value Claims: An Indonesian perspective	<b>Dr. Aria Suyudi, SH., LLM,</b> Judicial Reform Team Office Member Supreme Court of Indonesia	

**Wednesday, 13 November 2024**

TIME	EVENT	PRESENTERS	LOCATION
	#2 - Access to Justice: Perspective from the Cameroon Judiciary	<b>Shimenyi Amidou Ngeghe</b> <b>Nganjoh Mama Iamya</b> Government of Cameroon	
	#3 Justice for All Activity: Strengthening Serbia's justice system	<b>Momcilo Zivadinovic</b> <b>Dragana Lukic</b> <b>Milena Jenovai</b> Component Lead, USAID Justice for All Activity	
3:20 pm – 3:50 pm	<b>Tea Break</b>		
3:50 pm – 4:35 pm	<b>Breakout Sessions:</b>  #1 Strengthening Judicial Systems in Conflict-Affected States: Lessons	<b>Tomas Bridle</b> Democracy and Governance Practice Lead, Chemonics International	
	#2 Families in Transition (FIT): An Innovative Court Education Program for Positive and Effective Parent Resolution in Complex, High Conflict Cases	<b>Alicia Davis, J.D.</b> Principal Court Management Consultant National Center for State Courts	

<b>Wednesday, 13 November 2024</b>			
<b>TIME</b>	<b>EVENT</b>	<b>PRESENTERS</b>	<b>LOCATION</b>
	#3 Access to Justice in Rural and Remote Areas: Perspective from the Courts of Vanuatu and Kiribati	<b>Toli Sagaga,</b> Director, Pacific Justice Sector Programme, New Zealand	
4:35 pm – 6:30 pm	<b>Bumboat experience at Singapore River</b>		
7:00 pm	<b>Gala Dinner</b>		<b>Location:</b> Parkroyal Collection Pickering William Pickering Ballroom Address: 3 Upper Pickering Street, Singapore 058289

<b>Thursday, 14 November 2024</b>			
<b>TIME</b>	<b>EVENT</b>	<b>PRESENTERS</b>	<b>LOCATION</b>
<b>Thematic Track: Excellent Courts in the Administration of Justice/ Court Leadership and the Professionalism of Court Administrators</b>			
9:00 am – 10:00 am	The International Framework for Court Excellence - Improving the Quality of Justice and Judicial Administration	<b>Principal District Judge Victor Yeo,</b> International Consortium for Court Excellence, Singapore Courts	
10:00 am – 10:05 am	<b>Transition</b>		
10:05 am – 10:50 am	<p><b>Breakout Sessions:</b></p> <p>#1 Implementation of the ISO 9001.2015 Standard in the Judiciary of Salta: Effective judicial leadership as the genesis of cultural change.</p> <p>Witness cases: Guarantees Court 1 of Orán and Civil Court 1 of Tartagal</p>	<p><b>Rodríguez Slva Lia Verónica &amp; Oyarzú Francisco José &amp; Nieto Griselda Beatriz</b> The Judiciary of Salta, Orán District, Argentina</p>	

<b>Thursday, 14 November 2024</b>			
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<b>Thematic Track: Excellent Courts in the Administration of Justice/ Court Leadership and the Professionalism of Court Administrators</b>			
	#2 IFCE - Tackling Challenges faced by ASEAN Judiciaries and Singapore Courts' Experience in the use of IFCE	<b>District Judge Terence Tay,</b> Singapore Courts  <b>Senior Director Chan Wai Yin,</b> Singapore Courts	
	#3 The Key to Unlocking Your Potential	<b>Kristen Trebil-Halbersma</b> Court Consulting Managing Director National Center for State Courts	
10:50 am – 11:20 am	<b>Tea Break</b>		
11:20 am – 12:05pm	<b>Breakout Sessions:</b>  #1 Professionalisation Court Administrators- Arizona Employee Development Programme	<b>Arizona Chief Justice Ann Timmer</b> <b>Director of Administrative Office Dave Byers</b> Arizona Supreme Court	
	#2 How Dubai's "Smart Transformation Journey empowers the public, streamlines processes and ensures business continuity	<b>Alia Abdulla Abduljabar Mohammed Almajid</b> <b>AIMheiri</b> Head of Strategy Organizational Performance Department, Dubai Courts	



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<b>Thematic Track: Excellent Courts in the Administration of Justice/ Court Leadership and the Professionalism of Court Administrators</b>			
	#3 Building Trust with Knowledge Management – The Singapore Courts' experience	<b>James Leong,</b> Chief Knowledge Management Officer Singapore Courts	
12:05pm – 12:30pm	<b>IACA Membership Meeting</b>		
12:30pm – 12:35pm	<b>Group Photo</b>		
12:35pm – 2:00 pm	<b>Lunch</b>		