



**CALL FOR PRESENTATION PROPOSALS  
IACA CONFERENCE AT SINGAPORE  
11 - 14 NOVEMBER 2024**

The International Association for Court Administration (IACA) will host its 2024 International Conference in Singapore, on 11-14 November 2024.

IACA seeks proposals for sessions that align with the overarching conference theme of “Building Trust in The Judiciary” while providing attendees with informative, engaging, and interactive educational content, and practical takeaways that will benefit court professionals. The sessions supporting the conference theme will focus on the following topical areas:

- 1: Disinformation and Impact on Trust in the Judiciary*
- 2: Access to Justice (A2J) and Impact on Trust in the Judiciary*
- 3: Navigating Artificial Intelligence (AI) in the Justice System*
- 4: A2J Central to Court Leadership and the Professionalism of Court Administrators*
- 5: Excellent Courts in the Administration of Justice*

We want to hear from you! We encourage you to share successes within these topical areas as well as innovative ideas, and insight into the latest challenges with our conference participants.

Your session should be able to reach a diverse audience and focus on a topic that affects the court community. Suggested sessions are offered in the following section for your consideration. We also encourage other creative approaches to the primary topics. All presentations and materials will be in English. Participants are invited to make their arrangements for interpretation as necessary.

## 1: Disinformation and Impact on Trust in the Judiciary

### “Perception is Reality”

- Global Trends (Geopolitical, Economic, Demographic, Climate) affecting Judiciaries around the world
- Information and Disinformation - Threat and Opportunity to Build Trust in the Judiciary
- Trust and Confidence in the Judiciary - the Judiciary as a stabilising force in societies

### Truth Decay and Judiciaries’ Communications Strategy

- Truth Decay and the Decline in Trust in Government Institutions: Edelman Trust Barometer and International Rankings
- Key Attributes of Trust & Trustworthiness
- How we build trust through the various A2J channels
- Disinformation and its impact on the courts: Information Gaps and Perception Gaps, Imperatives for Judiciaries’ Communications Strategy

### Building Judicial Trust through Access to Justice

- How Judiciaries work with stakeholders to enhance the delivery of A2J

## 2: Access to Justice (A2J) and Impact on Trust in the Judiciary

### A2J from Court Users’ point of view

- Justice Gap
- Defining Access to Justice (A2J) in terms of Trust and Trustworthiness
- A2J Framework
- Measuring Trust and Trustworthiness: 11 Dimensions and 95 Attributes
- Applying the A2J Framework to our Integrated Surveys: Stakeholders and Partners, Public Perception and Court Users
- Understanding Self-Represented Persons: SUSS Applied Research Study

### Accessibility and Affordability from User Perspectives

- Access to legal aid and pro bono efforts
- Access to legal information and advice

### New models of dispute resolution

- Less adversarial and more conciliatory approaches
- Initiatives introduced to address problems and the success of these initiatives
- Use of tribunals, expedited channels, etc.
- How other jurisdictions have addressed low-value civil claims

## **Technology: Enabler of A2J for Self-Represented Persons**

- Online Dispute Resolution
- Outcome simulators
- Leveraging AI in Dispute Resolution

## **3: Navigating Artificial Intelligence (AI) in the Justice System**

### **AI and Impact on the Judiciaries**

- AI - Risks and Responses
- AI Governance and Guardrails on the Use of AI
- Policies for Safeguards in the use of AI in the justice system

### **AI chatbots – opportunities, risks and alternatives**

- The Singapore Experience
- Experimentation and epiphanies with both external-facing and internal-facing Gen-AI usages in chatbots

### **Specialised Legal AI Large-Language Models**

#### **Digital Evidence**

- Deepfake risks and responses
- Accident or crime scene reconstructions
- Distortive effect

## **4: A2J Central to Court Leadership and the Professionalism of Court Administrators**

### **The Courts as Service Providers**

- Court leadership
- Court workforce development
- Court workforce engagement
- Court workforce planning

## **5: Excellent Courts in the Administration of Justice**

### **Frameworks for Measuring Court Excellence and Performance**

- Various approaches towards measuring court excellence and performance
- How various international frameworks are useful tools in providing “outside-in” assessment of where judiciaries are in being excellent courts

### **Implementing the International Framework for Court Excellence (IFCE) Guidelines for Access to Justice**

- Challenges and pitfalls, and how to overcome them
- Key ingredients for successful implementation of A2J
- Judiciaries’ experience in developing and implementing IFCE

The Conference agenda will include presentations and discussions selected by the Agenda Committee from two sources:

- Individuals invited for their expertise and experience
- Presentation proposals were selected from those submitted in response to this call.

These will be 45-minute breakout sessions/discussions running simultaneously with others.

Presenters selected by the Agenda Committee will be required to prepare PowerPoint slides to complement their oral presentations and for posting on the Conference Website.

To be considered, please complete the attached one-page form, and submit it no later than **15 April 2024 (Monday)** to this email address: [callforpapers2024@iaca.ws](mailto:callforpapers2024@iaca.ws)

**Note**

**Selection by the Agenda Committee of a presentation proposal for the Singapore Conference waives the registration fee but does not include payment of transportation, hotel, and meal costs.**

**IACA SINGAPORE CONFERENCE PRESENTATION PROPOSALS**

**PLEASE COMPLETE THIS FORM AND SUBMIT IT NO LATER THAN 15 APRIL 2024 (MONDAY) TO THE EMAIL ADDRESS: [callforpapers2024@iaca.ws](mailto:callforpapers2024@iaca.ws)**

**PRESENTER NAME(S):** (WHERE MORE THAN ONE, PLEASE LIST THE LEAD PRESENTER FIRST)

1. \_\_\_\_\_
2. \_\_\_\_\_
3. \_\_\_\_\_
4. \_\_\_\_\_

**LEAD PRESENTER EMAIL ADDRESS:** \_\_\_\_\_

**LEAD PRESENTER TITLE AND CURRENT EMPLOYER:**

\_\_\_\_\_

**LEAD PRESENTER COUNTRY OF ORIGIN:** \_\_\_\_\_

**SUMMARY OF PROPOSED PRESENTATION TOPIC:** (PLEASE LIMIT TO 250 WORDS)

**PROPOSED PRESENTATION FORMAT:**

- LECTURE FOLLOWED BY Q&A
- OPEN GUIDED GROUP DISCUSSION
- INTRODUCTION, SMALL GROUP DISCUSSIONS, SUMMARY REPORTS
- OTHER: DESCRIBE BRIEFLY

**POWERPOINT PRESENTATION SLIDES:**

- **IF MY/OUR PRESENTATION IS SELECTED BY THE AGENDA COMMITTEE, I/WE AGREE TO PREPARE A SERIES OF POWERPOINT SLIDES TO POST ON THE CONFERENCE WEBSITE AND TO COMPLEMENT THE ORAL PRESENTATION. APPLICANTS SHOULD NOT PREPARE SUCH SLIDES UNTIL AFTER THEY ARE NOTIFIED THEIR PRESENTATIONS HAVE BEEN SELECTED.**