

2025

# INTERNATIONAL ASSOCIATION FOR COURT ADMINISTRATION



## “GLOBAL PERSPECTIVES ON COURT ADMINISTRATION” DRAFT AGENDA

16 -19 November , 2025

| Dubai, United Arab Emirates

محاكم دبي  
DUBAI COURTS



# 16 NOVEMBER 2025 SUNDAY



EVENT	LOCATION	TIME
<b>IACA BOARD MEETING</b> <i>Per Invitation Only</i>	Conrad Dubai	11:30 am – 3:00 pm
<b>CONFERENCE REGISTRATION OPEN</b>	Conrad Dubai Level 4 Foyer	3:00 pm – 6:00 pm
<b>PRESIDENT'S RECEPTION</b>  Opening Addresses by:  Professor Saif Al Suwaidi Director, Dubai Courts  Pamela Q. Harris President of IACA	Conrad Dubai Level 6 Bliss	6:00 pm – 7:30 pm



# 17 NOVEMBER 2025

## MONDAY



EVENT	PRESENTERS	SESSION HOST	LOCATION	TIME
<b>CONFERENCE REGISTRATION OPEN</b>			8:30 am – 11:00 am	
<b>Conference Notes and Speaker Introductions</b>		Kevin J. Bowling IACA Chief Administrative Officer	Conrad Dubai Level 4 Ballroom	8:30 am – 8:45 am
<b>Welcome Remarks</b>	H.E. Justice Wayne Martin Chief Justice, Dubai International Financial Center (DIFC) Court		Conrad Dubai Level 4 Ballroom	8:45 am – 3:00 pm
<b>Keynote Address - “Global Perspectives on Court Administration”</b>	Pamela Q. Harris President of IACA			9:00 am – 9:15 am
<b>Plenary Session #1</b>  <b>Empowerment, Enablement, and Equality of Court Administrators</b>	<i>United Arab Emirates</i>  H.E. Justice Ali Al Madhani Deputy Chief Justice, Dubai International Financial Center (DIFC) Court  Pamela Q. Harris President of IACA  Panelist #3 – TBD  Panelist #4 – TBD  Moderator: Dr. Tim Bunjevac IACA President-Elect	Kevin J. Bowling IACA Chief Administrative Officer	Conrad Dubai Level 4 Ballroom	9:15 am – 10:15 am

# 17 NOVEMBER 2025

## MONDAY



EVENT	PRESENTERS	SESSION HOST	LOCATION	TIME
TEA BREAK			10:15 am – 10:45 am	
Thematic Track: The Impact of AI on the Administration of Justice				
<b>Breakout Sessions</b>  Session #1: Real World Uses of AI in the Arizona Court System	<i>United States</i>  Ann Timmer Chief Justice, Arizona Supreme Court  Dave Byers Administrative Director, Arizona Courts IACA VP for Associations	Thomas Bruton IACA Chief Executive Officer	Conrad Dubai Level 4 Breakout Rooms A1 Sir Bu Nair & Yas	10:45 am – 11:30 am
Session #2: The Role of International Standards in Governing Artificial Intelligence	<i>Uzbekistan</i>  Hurshid Sadikov Secretary of the Supreme Judicial Council  Khusnidin Kamolov	Andrew Solomon IACA North American Board Member	Conrad Dubai Level 4 Breakout Rooms B1 Al Yasat & Al Gatis	
Session #3: The Impact of Artificial Intelligence on Court Administration: The Mongolian Experience	<i>Mongolia</i>  Gooshookuu Davaadorj Chief Judge Capital City Court of Civil Appeals	Sonja Prostran IACA European Board Member	Conrad Dubai Level 4 Ballroom	



# 17 NOVEMBER 2025 MONDAY



EVENT	PRESENTERS	SESSION HOST	LOCATION	TIME
TRANSITION			11:30 am – 11:40 am	
<b>Breakout Sessions</b>  Session #4: AI and the Rule of Law	<i>United Kingdom</i>  Dr. Elizabeth Macharia Adviser and Head (ag.) Rule of Law Section, Commonwealth Secretariat	TBD	Conrad Dubai Level 4 Breakout Rooms A1 Sir Bu Nair & Yas	11:40 am – 12:25 pm
Session #5: Artificial Intelligence, Law, and Justice	<i>Argentina</i>  Marcela De Langhe Doctor of Law and Judge of the Superior Court of Justice of the Autonomous City of Buenos Aires	TBD	Conrad Dubai Level 4 Breakout Rooms B1 Al Yasat & Al Gatis	
Session #6: How Judges can use AI to be more efficient while complying with ethical and professional obligations	<i>United States</i>  Virginia M. Hernandez Covington United State District Court Judge, Middle District of Florida, U.S. Courts	Thomas Bruton IACA Chief Executive Officer	Conrad Dubai Level 4 Ballroom	

# 17 NOVEMBER 2025

## MONDAY



EVENT	PRESENTERS	SESSION HOST	LOCATION	TIME
LUNCH			12:25 pm – 1:05 pm	
Thematic Track: Education and Career Development of Judges and Court Staff				
Conference Notes and Speaker Introductions		Luis María Palma IACA Immediate Past President	Conrad Dubai Level 4 Ballroom	1:05 pm – 1:15 pm
Presentation by Platinum Sponsor #1	TBD	Michele Oken IACA Vice President for Corporate Sponsorship	Conrad Dubai Level 4 Ballroom	1:15 pm – 1:30 pm
Plenary Session #2  Learning from Mistakes: Lessons from Failures in Court Administration	Denmark			
	Dr. Alina Elena Onțanu Assistant Professor of Global and Comparative Private Law Tilburg Law School			
	Dr. Anne Wallace Adjunct Professor La Trobe University	Luis María Palma IACA Immediate Past President	Conrad Dubai Level 4 Ballroom	1:30 pm – 2:30 pm
	Marco Velicogna Researcher, Institute of Legal Informatics and Judicial Systems National Research Council of Italy			
	Moderator: Dr. Jesper Wittrup Owner and Senior Associate, Metiri Consult			

# 17 NOVEMBER 2025

## MONDAY



EVENT	PRESENTERS	SESSION HOST	LOCATION	TIME
TRANSITION				2:30 pm – 2:40 pm
<b>Breakout Sessions</b>  Session #7: Empowering Court Leaders Worldwide: Advancing Education and Career Development through NACM's CORE® Programs	<i>United States</i>  Tina Mattison Deputy Court Administrator Pima Court Consolidated Justice Courts NACM Past President  Kelly Hutton Court Administrator, Northeast & Northeast Central Judicial Districts, North Dakota NACM President	TBD	Conrad Dubai Level 4 Breakout Rooms A1 Sir Bu Nair & Yas	2:40 pm – 3:25 pm
Session #8: Lifelong Learning in the Judiciary: Enhancing Skills for Modern Challenges	<i>Seychelles</i>  Dr. Justice Mathilda Twomey-Woods Judicial Institute for Africa University of Cape Town	TBD	Conrad Dubai Level 4 Breakout Rooms B1 Al Yasat & Al Gatis	
Session #9: Building Inclusive Court Environments: Empowering Staff through Effective Communication and Training	<i>United States</i>  Zenell Brown Regional Court Administrator Michigan Supreme Court  Creadell Webb Chief Diversity, Equity, and Inclusion Officer First Judicial District of Pennsylvania	Thomas Bruton IACA Chief Executive Officer	Conrad Dubai Level 4 Ballroom	

## 17 NOVEMBER 2025 MONDAY



EVENT	PRESENTERS	SESSION HOST	LOCATION	TIME
<b>Optional Dubai Cultural Event</b>  Dinner on your own	Dubai Desert Safari presented by Gulf Dunes (limited availability - prior registration required; dinner included)		Transportation leaving hotel lobby at 3:30 pm	3:30 pm - 9:00 pm



# 18 NOVEMBER 2025 TUESDAY



EVENT	PRESENTERS	SESSION HOST	LOCATION	TIME
THEMATIC TRACK: OPTIMIZATION OF COURT ADMINISTRATION AND THE REFORM PROCESS				
Conference Notes and Speaker Introductions		Suzanne Schneider IACA Chief Financial Officer	Conrad Dubai Level 4 Ballroom	8:15 am – 8:30 am
<b>Plenary Session #3</b>  <b>Unlocking Innovation in Courts: How Design Thinking Addresses Cultural Resistance</b>  <b>Justice Innovation in Argentina: A Federal Approach to Judicial Management Transformation</b>	<i>Brazil</i>  Fabrício Bittencourt da Cruz Federal Judge, PhD Professor  <i>Argentina</i>  Santiago Otamendí Judge of the Supreme Court of the City of Buenos Aires  Moderator: Professor Dr. Luis María Palma IACA Immediate Past President	Suzanne Schneider IACA Chief Financial Officer	Conrad Dubai Level 4 Ballroom	8:30 am – 9:30 am

# 18 NOVEMBER 2025

## TUESDAY



EVENT	PRESENTERS	SESSION HOST	LOCATION	TIME
<b>Optional Dubai Cultural Event</b>	Tour of the Dubai Courts (limited availability – prior registration required)		Transportation leaving hotel lobby at 9:30 am	9:30 am – 12:00 pm
<b>TEA BREAK</b>			9:30 am – 10:00 am	
<b>Breakout Sessions</b> Session #10: Unsuccessful Judicial Reform Implementation (Autocratization in Romanian Judiciary)	<i>Romania</i>  Dragos Calin PhD, Judge Bucharest Court of Appeal	Andrew Solomon IACA North American Board Member	Conrad Dubai Level 4 Breakout Rooms A1 Sir Bu Nair & Yas	10:00 am – 10:45 am
Session #11: Judicial Performance Monitoring within MEL Frameworks with Practical Examples	<i>Bosnia and Herzegovina, Ukraine</i>  Edis Brkić Chief of Party for USAID's Monitoring and Evaluation Support Activity in Bosnia and Herzegovina  Natalia Chumak Deputy Head of the State Judicial Administration Office	Sonja Prostran IACA European Board Member	Conrad Dubai Level 4 Breakout Rooms B1 Al Yasat & Al Gatis	
Session #12: Inspiring trust in courts through the operation of court spokespersons	<i>Poland</i>  Wojciech Piątek Professor, Supreme Administrative Court Institute of Administrative and Judicial Administrative Procedure Faculty of Law and Administration Adam Mickiewicz University	TBD	Conrad Dubai Level 4 Ballroom	

# 18 NOVEMBER 2025

## TUESDAY



EVENT	PRESENTERS	SESSION HOST	LOCATION	TIME
TRANSITION			10:45 am – 10:55 am	
<b>Breakout Sessions</b>  Session #13: The open budget of the Superior Court of Justice: Toward early accountability	<i>Argentina</i>  Fermin Igarzabal Court Administrator Supreme Court of the City of Buenos Aires	TBD	Conrad Dubai Level 4 Breakout Rooms A1 Sir Bu Nair & Yas	10:55 am – 11:40 am
Session #14: Implementation of the International Excellence Framework	<i>Dubai Courts</i>  Head of Strategy	TBD	Conrad Dubai Level 4 Breakout Rooms B1 Al Yasat & Al Gatis	
Session #15: Judicial communication as a tool for building public trust in the courts – a theoretical and practical perspective	<i>Poland</i>  Jan Olszanowski Judge of the District Court in Poznan (Poland), Assistant Professor (PhD) of Faculty of Law and Administration Adam Mickiewicz University	TBD	Conrad Dubai Level 4 Ballroom	
TRANSITION			11:40 am – 11:50 am	

# 18 NOVEMBER 2025

## TUESDAY



EVENT	PRESENTERS	SESSION HOST	LOCATION	TIME
<b>Breakout Sessions</b>  Session #16: The effect of technology adoption on enhancing administration of justice in the Kenyan judiciary	<i>Kenya</i>  Rebecca Damaris Baya Court Administrator II The Judicial Service Commission	TBD	Conrad Dubai Level 4 Breakout Rooms A1 Sir Bu Nair & Yas	11:50 am – 12:35 pm
Session #17: Examining successful judicial reform initiatives in Jamaica	<i>Jamaica</i>  The Hon. Mr. Justice Bryan Sykes, OJ CD Chief Justice of Jamaica  Ms. Tricia Cameron-Anglin Director of Court Administration /Chief Executive Officer  Ms. Marsha Grant	TBD	Conrad Dubai Level 4 Breakout Rooms B1 Al Yasat & Al Gatis	
Session #18: Toward an Innovative Judiciary: Institutional Digital Transformation in the Saudi Board of Grievances	<i>Saudi Arabia</i>  Hassan Abdullah Al-Shehri President of International Cooperation and Partnerships in Board of Grievances  Nasser Saleh Al-Dughaythir Judge  Fahad Abdulaziz Al-Fihed Decision Support Center Director	H.E. Justice Ali Al Madhani Deputy Chief Justice Dubai International Financial Center (DIFC) Court	Conrad Dubai Level 4 Ballroom	

# 18 NOVEMBER 2025

## TUESDAY



EVENT	PRESENTERS	SESSION HOST	LOCATION	TIME
ALL CONFERENCE DELEGATES - GROUP PHOTO			12:35 pm - 12:45 pm	
LUNCH			12:45 pm - 1:30 pm	
Conference Notes and Speaker Introductions		Dr. Tim Bunjevac IACA President-Elect	Conrad Dubai Level 4 Ballroom	1:30 pm - 1:45 pm
Association Remarks	Kelly Hutton President, National Association for Court Management			
THEMATIC TRACK: RESEARCHING DIFFERENT COURT MODELS				
Plenary Session #4	Dubai			
Court of the Future, Built for Today: DIFC Courts and the Global Standard in Judicial Innovation	Amna Al Owais Chief Registrar DIFC Courts	Dr. Tim Bunjevac IACA President-Elect	Conrad Dubai Level 4 Ballroom	1:45 pm - 2:45 pm

# 18 NOVEMBER 2025

## TUESDAY



EVENT	PRESENTERS	SESSION HOST	LOCATION	TIME
TEA BREAK			2:45 pm – 3:05 pm	
<b>Breakout Sessions</b>  Session #19: Early Neutral Evaluation  Introducing the work of the International Judicial Dispute Resolution Network (JDRN)	<i>Singapore</i>  Boon Heng TAN Principal District Judge Court Dispute Resolution Cluster State Courts of Singapore	TBD	Conrad Dubai Level 4 Breakout Rooms A1 Sir Bu Nair & Yas	3:05 pm – 3:50 pm
Session #20: Court Management Mindfulness: Trauma-Informed Strategies to Improve Justice Administration Outcomes	<i>United States/ Italy</i>  Dr. Giuseppe (Joe) Fazari Assistant Professor, Criminal Justice Monmouth University IACA Regional Vice President, North American Board	TBD	Conrad Dubai Level 4 Breakout Rooms B1 Al Yasat & Al Gatis	
Session #21: The Advance Court Technology Initiative: Featuring Collaboration, Reengineering, and Change Management	<i>Trinidad and Tobago / Guyana / United States</i>  JoAnne Richardson Managing Director National Center for State Courts	TBD	Conrad Dubai Level 4 Ballroom	

# 18 NOVEMBER 2025

## TUESDAY



EVENT	PRESENTERS	SESSION HOST	LOCATION	TIME
TRANSITION			3:50 pm – 4:00 pm	
<b>Breakout Sessions</b>  Session #22: Strategic Planning in Judicial Excellence: Empowering Courts to Develop and Respond to Challenges	<i>United Arab Emirates</i>  Olga Comerzan Strategic Planning Consultant	TBD	Conrad Dubai Level 4 Breakout Rooms A1 Sir Bu Nair & Yas	4:00 pm – 4:45 pm
Session #23: Enhancing Access to Justices and Justice Delivery through Court Management: From Norms to Action	<i>Italy</i>  Rosanna Amato Institute of Legal Informatics and Judicial Systems of the National Research Council of Italy (IGSG CNR)	TBD	Conrad Dubai Level 4 Breakout Rooms B1 Al Yasat & Al Gatis	
Session #24: Court Fee Systems Across Jurisdictions: A Comparative Analysis to Promote Access to Justice and Efficiency of Service Delivery	<i>Saudi Arabia</i>  Waleed Haider Malik World Bank Senior Public Sector Expert Governance Global Practice, MENA  Razan Alborai Legal Expert Ministry of Justice	TBD	Conrad Dubai Level 4 Ballroom	

# 18 NOVEMBER 2025 TUESDAY



EVENT	PRESENTERS	SESSION HOST	LOCATION	TIME
<b>Gala Dinner</b>	<p>Opening Remarks</p> <p>Pamela Q. Harris President of IACA</p> <p>Justice Abdulqader President of the Court of Cassation</p> <p>H.E. Justice Wayne Martin Chief Justice, Dubai International Financial Center Court (DIFC)</p>		<p>Conrad Dubai The Avery</p>	<p>7:00 pm – 9:30 pm</p>



# 19 NOVEMBER 2025

## WEDNESDAY



EVENT	PRESENTERS	SESSION HOST	LOCATION	TIME
Conference Notes and Speaker Introductions		Thomas Bruton IACA Chief Executive Officer	Conrad Dubai Level 4 Ballroom	8:30 am – 8:45 am
Presentation by Platinum Sponsor #2	TBD	Michele Oken IACA Vice President for Corporate Sponsorship	Conrad Dubai Level 4 Ballroom	8:45 am – 9:00 am
THEMATIC TRACK: PEOPLE-CENTERED JUSTICE				
<b>Plenary Session #5</b>  <b>Transparency in Action: Practical Pathways to Building Public Trust in People-Centered Justice Systems</b>  <b>Transforming Civil Justice: Recent Court Governance, Case Management, and People-Centered Reforms in International Context</b>	<i>Serbia</i>  Dr. Olga Tesovic PhD in Law, Research Fellow, and Senior Lecturer at the Judicial Academy in Belgrade  <i>Australia</i>  Dr. Tim Bunjevac IACA President-Elect	Thomas Bruton IACA Chief Executive Officer	Conrad Dubai Level 4 Ballroom	9:00 am – 10:00 am

# 19 NOVEMBER 2025 WEDNESDAY



EVENT	PRESENTERS	SESSION HOST	LOCATION	TIME
<b>TEA BREAK</b>				10:00 am – 10:30 am
<b>Breakout Sessions</b>  Session #25: Adjudication of High-Level Corruption Cases	<i>Ukraine</i>  Bogdan Kryklyvenko Court Administrator High Anti-Corruption Court of Ukraine	Andrew Solomon IACA North American Board Member	Conrad Dubai Level 4 Breakout Rooms A1 Sir Bu Nair & Yas	10:30 am – 11:15 am
Session #26: The Role of Court User Committees in Advancing People Centered Justice	<i>Kenya</i>  Flora Akinyi Koile Senior Court Administrator Kenyan Judiciary Kibera Law Courts	TBD	Conrad Dubai Level 4 Breakout Rooms B1 Al Yasat & Al Gatis	
Session #27: People Centered Justice: Public Trust in Judiciary	<i>Czech Republic</i>  Ales Pavel Director of the Office of the President of the Supreme Court	Sonja Prostran IACA European Board Member	Conrad Dubai Level 4 Ballroom	

# 19 NOVEMBER 2025

## WEDNESDAY



EVENT	PRESENTERS	SESSION HOST	LOCATION	TIME
TRANSITION			11:15 am – 11:25 am	
<b>Breakout Sessions</b>  Session #28: Judicial Mindset as a Catalyst for People-Centered Justice Reform	<i>Bahrain</i>  Mai Matar Judge of Supreme Court of Appeal	TBD	Conrad Dubai Level 4 Breakout Rooms A1 Sir Bu Nair & Yas	11:25 am – 12:10 pm
Session #29: Enhancing Access and Efficiency: The Impact of Online Portals in the Justice Sector through a New Case Management System	<i>Australia</i>  David Connoley Executive Director CourtSA Chief Information Officer Courts Administration Authority  Chief Justice Chris Kourakis  Penny Croser States Court Administrator Courts Administration Authority	TBD	Conrad Dubai Level 4 Breakout Rooms B1 Al Yasat & Al Gatis	
Session #30: Family Justice Courts' operational model of Therapeutic Justice	<i>Singapore</i>  Kenneth Yap Registrar Family Justice Courts	TBD	Conrad Dubai Level 4 Ballroom	

# 19 NOVEMBER 2025

## WEDNESDAY



EVENT	PRESENTERS	SESSION HOST	LOCATION	TIME
<b>LUNCH</b>			12:10 pm – 1:10 pm	
<b>Presentation by Platinum Sponsor #3</b>	TBD	Michele Oken IACA Vice President for Corporate Sponsorship	Conrad Dubai Level 4 Ballroom	1:10 pm – 1:25 pm
<b>TRANSITION</b>			1:25 pm – 1:35 pm	
<b>Breakout Sessions</b>  Session #31: Judicial Reform: Vision to Enhancement	<i>Dubai</i> H.E. Justice Khalid Yahya Taher Al Hosani Chief Justice Court of First Instance	TBD	Conrad Dubai Level 4 Breakout Rooms A1 Sir Bu Nair & Yas	1:35 pm – 2:20 pm
Session #32: Critical Information Sharing Regarding Judicial Administration: Important Benefits of IACA Membership	<i>IACA Publication Editors</i>  Dr. Alina Elena Onțanu Assistant Professor of Global and Comparative Private Law Tilburg Law School Co-Managing Journal Editor  Rosanna Amato Institute of Legal Informatics and Judicial Systems of the National Research Council of Italy (IGSG CNR) Co-Managing Journal Editor  Eileen Levine Managing Editor of The Court Administrator  Moderator: Professor Dr. Luis María Palma IACA Immediate Past President Executive Journal Editor	TBD	Conrad Dubai Level 4 Breakout Rooms B1 Al Yasat & Al Gatis	

# 19 NOVEMBER 2025

## WEDNESDAY



EVENT	PRESENTERS	SESSION HOST	LOCATION	TIME
Session #33: Promoting people-centered justice in the Philippines	<i>Philippines</i> Maria Theresa V. Mendoza-Arcega Associate Justice - Sandiganbayan	TBD	Conrad Dubai Level 4 Ballroom	1:35 pm - 2:20 pm
<b>TRANSITION</b>			2:20 pm - 2:30 pm	
<b>Breakout Sessions</b> Session #34: Procedural barriers to accessing justice in India, and measures undertaken by the judiciary to address them	<i>India</i> Shruthi Naik Senior Resident Fellow, Vidhi Centre for Legal Policy	TBD	Conrad Dubai Level 4 Breakout Rooms A1 Sir Bu Nair & Yas	2:30 pm - 3:15 pm
Session #35: Access to Justice and Judicial Reform in Ethiopia; Oromia Customary in Focus	<i>Ethiopia</i> Eshetu Yadeta State Supreme Court Judge	TBD	Conrad Dubai Level 4 Breakout Rooms B1 Al Yasat & Al Gatis	
Session #36: Enhancing Access to Justice	<i>Qatar</i> Umar Azmeh Registrar Qatar International Court and Dispute Resolution Centre	TBD	Conrad Dubai Level 4 Ballroom	

# 19 NOVEMBER 2025 WEDNESDAY



EVENT	PRESENTERS	SESSION HOST	LOCATION	TIME
TRANSITION			3:15 pm – 3:25 pm	
Conference Notes and Speaker Introductions		Kevin J. Bowling IACA Chief Administrative Officer	Conrad Dubai Level 4 Ballroom	3:25 pm – 3:35 pm
IACA Membership Meeting	Pamela Q. Harris IACA President		Conrad Dubai Level 4 Ballroom	3:35 pm – 4:30 pm